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# How can my candidates and clients share feedback?

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Your platform has a feedback tab to help your candidates and clients submit feedback. This is available to everyone who uses your platform in version 2. By clicking on the feedback tab on the right hand side of the screen, users can submit a screenshot of the page where they have feedback, a question, or are experiencing a technical issue, and can write a brief description and the urgency, as well.

Once an issue is submitted, the admin can view these issues by going to **Reports> Feedback.**
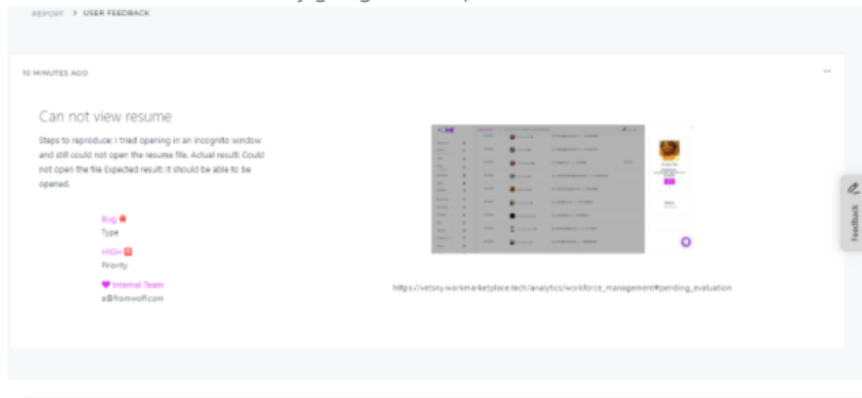
To start a ticket, click on the feedback tab on the right side of the platform.
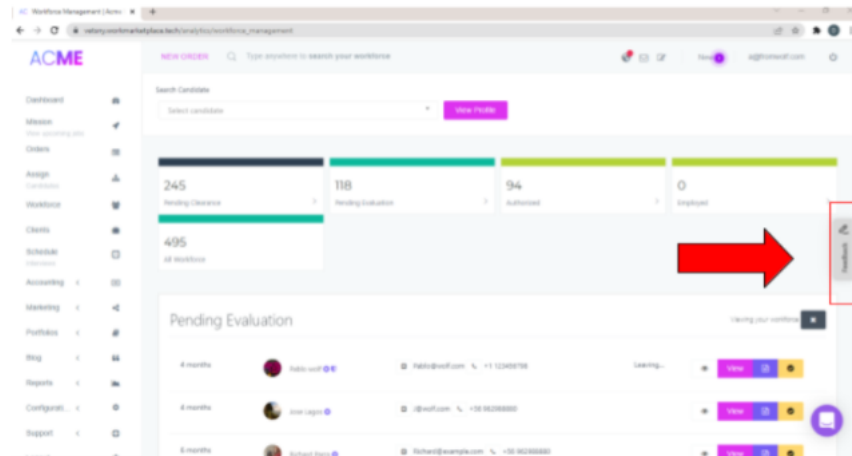
A screenshot will be produced and fields to enter a description of the issue.
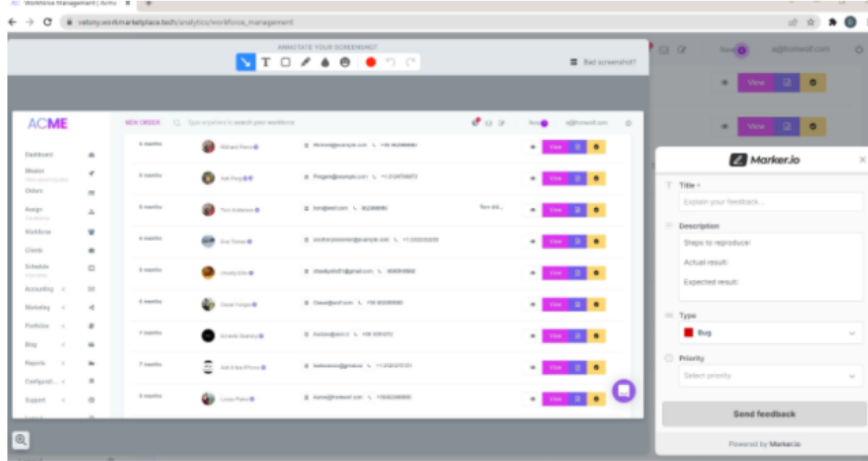
Admins can view all tickets by going to the reports section.

Did this answer your question?

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